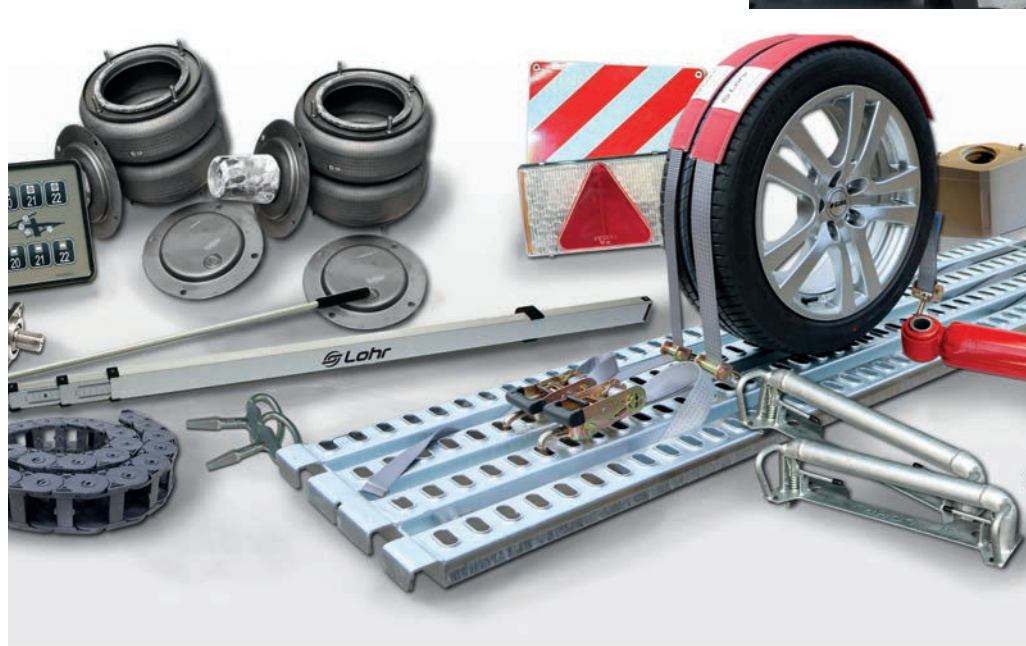


# LOHR SERVICE

Our aim:

Your satisfaction

[www.lohrservice.com](http://www.lohrservice.com)



 **Lohr**

AUTOMOTIVE

EN

# Our aim: your satisfaction

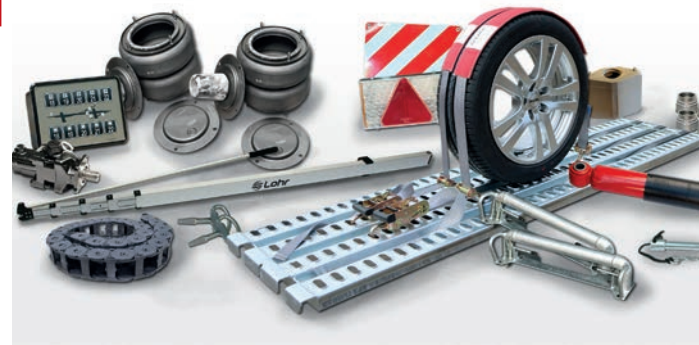


For over 50 years the LOHR group has continually adapted to the specific needs of its customers and to automotive logistic evolutions. Strong innovation strategy and permanent dialog with clients have constantly improved carrying capacity, safety, user friendliness and flexibility all represented in their state of the art in our current ranges like Eurolohr, Multiloehr and Maxiloehr to mention only the best known.

In addition the LOHR Service company has been set up in 1999 as a specific tool totally dedicated to customer assistance for the various group activities. Our job is to help all users of our products with technical support, spare parts supply, network workshop availability and in general terms propose practical solutions in order to optimise global life cost of our vehicles. You will find below a detailed description of the services we have to offer.

## Spare parts

- A professional team at your service
- Internet ordering
- Over 7 000 managed references
- Stocks in our subsidiaries in the UK, Spain, Russia, Turkey, Poland as well as in the whole agent network
- International delivery in optimised lead-times
- Stock management consulting.



## Maintenance/ repairs / refurbishments

- Routine maintenance and preventive valuations
- Taylor made maintenance contracts from standard to full service on trucks and trailers
- Upgrading or modifications on vehicles supported by our engineering department
- Complete or partial refurbishments
- International agent and service partner network.



## Training

- Totally dedicated staff
- Various languages proposed
- Interactive detailed programs on repair and maintenance of the various types of vehicles
- Practical work
- Programs can be adjusted to your particular needs
- Possibility to train on your sites and vehicles.

## Technical assistance

- Skilled multilingual engineers
- Constant breakdown assistance
- Valuation and assessment of vehicles
- On site work.

## Management

<b>ECKERT Norbert</b> Managing Director (F, DE, EN) *	+33 (0)3 88 38 99 82	+33 (0)6 83 84 20 03	norbert.eckert@lohrservice.com
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## Technical assistance: 08h00 - 18h00

<b>FISCHER Christophe</b> SAV technician (F, DE) *	+33 (0)3 88 38 99 20	+33 (0)6 72 03 15 92	christophe.fischer@lohr.fr
<b>DELL Tristan</b> SAV technician (F, EN) *	+33 (0)3 88 38 99 22	+33 (0)6 48 77 47 20	tristan.dell@lohrservice.com
<b>CLODONG Ludovic</b> SAV technician (F, EN) *	+33 (0)3 88 38 96 11	+33 (0)6 07 52 55 21	ludovic.clodong@lohrservice.com
<b>URBAN Alain</b> SAV technician (F, DE, ES) *	+33 (0)3 88 38 96 79	+33 (0)7 85 64 23 15	alain.urban@lohrservice.com
<b>HELTERLIN Thierry</b> SAV technician (F, EN) *	+33 (0)3 88 38 96 45	+33 (0)6 35 09 55 02	thierry.helterlin@lohrservice.com
<b>SCRIVE Vanessa</b> Maintenance contract manager (F, EN, DE)	+33 (0)3 88 38 99 61	+33 (0)6 07 52 97 62	vanessa.scrive@lohrservice.com

## AFTER SALES DEPARTMENT / 08h00 - 17h00

<b>LIENHARD Tatiana</b> Commercial manager (F, EN, RU) *	+33 (0)3 88 38 96 41	+33 (0)6 84 76 18 92	tatiana.lienhard@lohrservice.com
<b>JUNGBLUTH Christophe</b> Salesman (F, DE) *	+33 (0)3 88 38 96 52	+33 (0)6 47 64 41 05	christophe.jungbluth@lohrservice.com
<b>HUBER Gabriel</b> Salesman (F, DE) *	+33 (0)3 88 38 96 58	+33 (0)6 47 64 41 40	gabriel.huber@lohrservice.com
<b>SEYER Claudine</b> Saleswoman (F, EN, IT) *	+33 (0)3 88 38 96 03	+33 (0)7 88 20 97 60	claudine.seyer@lohrservice.com

## Training

<b>FISCHER Christophe</b> Trainer (F, DE) *	+33 (0)3 88 38 99 20	+33 (0)6 72 03 15 92	christophe.fischer@lohr.fr
<b>SCRIVE Vanessa</b> (F, EN, DE)	+33 (0)3 88 38 99 61	+33 (0)6 07 52 97 62	vanessa.scrive@lohrservice.com

## Workshop / Reception Workshop: 07h30-17h30

<b>LOEGEL Benjamin</b> Workshop manager (F, EN, DE) *	+33 (0)3 88 38 98 52	+33 (0)7 85 69 35 91	benjamin.loegel@lohr.fr
<b>MEYER Pascal</b> Workshop reception (F, DE) *	+33 (0)3 88 38 96 48	+33 (0)6 85 86 81 20	pascal.meyer@lohr.fr
<b>URBAN Alain</b> Workshop reception, Quotation (F, DE, ES) *	+33 (0)3 88 38 96 79	+33 (0)7 85 64 23 15	alain.urban@lohrservice.com



\* Spoken languages : DE = German, ES = Spanish, F = French, EN = English, IT = Italian, RU = Russian



## LOHR Service in Europe



LOHR Service  
Avenue de la Concorde  
ZA de la Bruche  
67120 DUPPIGHEIM  
FRANCE  
Tel : +33(0)3 88 38 98 00  
info@lohrservice.com

LOHR Service - Lille  
ZA des Ansereuilles  
59251 Allennes les Marais  
FRANCE  
Tel : +33 (0)3 74 00 43 80  
Fax : +33 (0)3 20 90 50 38  
savallennes@lohrservice.com

LOHR Service - Paris  
420, Rue Albert Einstein - ZI  
77550 MOISSY-CRAMAYEL  
FRANCE  
Tel : +33 (0)1 64 13 31 10  
Fax : +33 (0)1 64 88 77 43  
savmoissy@lohrservice.com

LOHR Iberica  
Feralla  
2 Pol Ind Sant Vincenc  
08755 CASTELLBISBAL - ESPAGNE  
Tel : +34 (0)93 779 97 30  
lohriberica@lohr.fr

LOHR Istanbul Tasit Araclari  
Sakarya 2.Organize Sanayi Bolgesi  
4.YOL NO:1  
54300 HENDEK - SAKARYA - TURQUIE  
Tel : +90 264 654 59 50  
Fax : +90 264 654 59 51  
info@lohr.com.tr

APL Service SP ZOO  
Warszawska 82  
16-070 Choroszcz - POLOGNE  
TEL +48 783 043 111  
biuro@apl-service.pl

29 rue du 14 juillet  
67980 - Hangenbieten  
FRANCE  
Tel. : +33 3 88 38 98 00  
[www.lohr.fr](http://www.lohr.fr)

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