

# Maintenance / repairs / refurbishment / assistance

The lohr group has always wished to assist and support it's customers for the maintenance of the products all along their life cycle.

We therefore offer a whole pallet of services in view to optimise maintenance costs and guarantee and maximise operational availability.

## Maintenance / repairs / refurbishment

- Regular maintenance with preventive diagnosis adjusted to type of use,
- repairs of accidented vehicles in coordination with insurance companies,
- on site work,
- taylor made maintenance contracts from simple trailer maintenance to full service including prime mover, tyres, mot etc...
- upgrades on existing vehicles to adjust to new market requirements with the help of our engineering department and production facilities,
- design and processing of all types of body swaps, part or full refurbishment on all types of products ranging from a simple re-spray to an all inclusive mechanical, hydraulic, electric and pneumatic renovation,
- international network of agents or service partners storing adequate parts and trained on Lohr products. These locations are qualified to operate regular maintenance and process potential warranty.

## Assistance / assessment

- several long experienced multilingual engineers are available to our customers and service network to support and advise over the technical aspects of maintenance,
- hot line service to assist in case of breakdown with access to our international network or subsidiaries in order to get the vehicles back in motion promptly,
- valuations and assessments on site.

